ST RAPHAELS CATHOLIC PRIMARY SCHOOL BEFORE & AFTER SCHOOL EXTENDED PROVISION

St Raphael's Catholic Primary School offer on-site wraparound provision for parents with before and after school extended care. This is for pupils of St Raphael's only and all funds generated from this provision will be re-invested into the school for the benefit of all pupils.

The provision will be managed by school staff and children attending will be served breakfast and/or an afternoon snack depending on which session they attend. Places will be limited to meet our staffing ratios as follows;

Before School Provision 39 Places Tuesday to Thursday 26 Places Monday & Friday

After School Provision 39 Places Monday to Thursday 26 Places Friday

All places must be pre-booked and paid for via the Magic Booking online portal,

Magic Booking Home Page for St Raphael's

Should you wish to register and book for before or after school provision;

- 1. Please visit the <u>Magic Booking</u> website and create a user account, you can link siblings during this process and add your Tax Free Voucher information if applicable.
- 2. Once you have created your user account you will be able to <u>login</u>, check availability, choose sessions, check your bookings, and pay for your sessions all at once.
- 3. From September 2024 provision expanded and there will be a choice of sessions to suit your needs.
- 4. Payment can be made by debit card or commit to transfer Tax Free Childcare vouchers within 24 hours to cover the total cost of your bookings. Without payment the sessions are not confirmed.
- 5. From July 2025 Parents may link there HMRC Tax Free Childcare Account to MagicBooking for instant payments.

Please keep you login details safe and make a note of the email and password combination you set as school are not able to reset this on your behalf.

Please ensure you have read the terms and conditions overleaf – you will be asked to accept these are part of your account set-up.

Once bookings for each half term are made live by the school, parents will be able to check availability, choose the sessions they require and then book the sessions at the checkout, you will receive instant confirmation and the service is available 24/7.

Additionally, you can check what you have booked and add it to a calendar and will have the flexibility to make additional bookings or cancel sessions (in line with the terms and conditions) as required via the same account.

Provision can be booked on the same day subject to availability, parents/carers must book provision online via Magic Booking before the cut off times;

Before School 7.30am start - bookings close at 7.15am 8.00am start - bookings close at 7.45am After School 3.15pm start - bookings close at 7.45am 4.15pm start - bookings close at 8.45am

BEFORE & AFTER SCHOOL PROVISION

The before and after school extended care will be available on a daily basis as follows;

Before School Club	Session 1	7.30am-9.00am	£5.00 perday
	Session 2	8.00am-9.00am	£3.00 perday
After School Club	Session 1	3.15pm-5.30pm	£8.00 perday
	Session 2	3.15pm-4.30pm	£4.00 perday
	Session 3	4.15pm-5.30pm	£4.00 perday

After School Club Only - Sibling Discount 25%*

ST RAPHAEL'S CATHOLIC PRIMARY SCHOOL BEFORE & AFTER SCHOOL EXTENDED PROVISION

TERMS AND CONDITIONS

Registration: Please register and create your user account at <u>Magic Booking</u>. You need to register for an account as the parent/carer and make a note of your email and password combination to ensure you can access your account to make bookings for before and after school provision. Initial registration takes 10-20 minutes and is only required once.

Fee Structure: Before school provision has two sessions available – expanded at a rate of £ 5.00 or standard at a rate of £ 3.00 per session. After school provision has three sessions available – expanded at a rate of £ 8.00, standard at a rate of £ 4.00 and provision after sports clubs with rate of £ 4.00. There is a sibling reduction on the after-school sessions only of 25%, where BOTH siblings attend the same session only. This will be applied at the time of booking.

Bookings: All bookings must be made via the online Magic Booking website. Once you have registered your account you can login and access the live bookings. Bookings will be made live on a half termly basis and you will be notified once sessions are available to book. You will be able to see availability, choose your sessions and then check your bookings before checking out. Checkout must be completed to confirm your bookings, payment can be made via debit card or as a direct transfer or commitment to transfer tax free childcare vouchers within 24 hours of the booking. You can log into your account to check your bookings and make any changes (subject to the terms and conditions). Live registers will be accessed via a provision IPad and the children will be checked in/out of every session. Where a child arrives for provision and is not on the register a booking has not been made and parents will be contacted.

Numbers: Maximum numbers are set for each session based on staffing and ratios. Each session will have a maximum number of spaces available on Magic Booking in line with this and once they are fully booked this will not be exceeded. A traffic light system is in place to denote availability – Red – No Availability, Yellow – Limited Availability and Green – Good Availability.

Late Bookings: Magic Booking is accessible 24/7 making late bookings easier to accommodate. Bookings will close each day at set times outlined overleaf for that day's provision, therefore bookings (subject to availability) must be made by the cut off times for either the before or after school sessions taken on the same day. After these, bookings will only be accepted in an emergency by contacting the school office and are also subject to availability. If a session is fully booked the school office cannot add additional capacity.

Cancellations: You can cancel bookings via your <u>Magic Booking</u> account up to 48 hours prior to the start time of the session. Cancellations within this time will be credited to your <u>Magic Booking</u> account for use on future bookings. Cancellations within 48 hours will still be charged.

Payment: Payment must be made at checkout to secure your booking. Payment cannot be taken at the school office it can only be processed via the parent/carer account on Magic Booking. Payment via debit card is instant and bookings will be confirmed. Payment via Tax Free Childcare (TFC) Vouchers are a direct transfer to a promise to transfer the payment from your provider to the school within 24 hours of the booking. TFC vouchers will be reconciled instantly with the direct transfer link to your HMRC account of reconciled each week by the school office and added to Magic Booking as a credit where manual transfer takes place. Vouchers will not be added until they have been received in the bank, vouchers are reconciled every Monday.

Drop Off & Collection: All pupils are to be dropped off and collected with a member of the school staff at the entrance to the school hall in the morning and collected at the same place and signed out each afternoon. Late payment charges will be applied if children are collected after the end of the session time.

Late Collection: After school provision closes at the end of the booked session, the latest collection time available is 5.30 pm. Where children are not collected on time late collection charges will be applied, late collection is charged at £5.00 for the first 30 minutes and every 30 minutes thereafter. Late collection charged will be applied automatically when children are checked out after the finish time and you will be asked to sign for these.

Safeguarding: On registration Magic Booking will ask for safeguarding information in relation to emergency contacts, nominated collectors for your child/children and passwords along with medical and dietary information. This information will be accessible by the operational staff in provision, and you can update this via your Magic Booking account. The staff will use the provision IPad to check children in at the start of the session and check them out at the end of the session, please ensure you child has been checked in/out before leaving the premises. Registers will also be emailed to the school office at 7.45am each day and shared with operational staff and class teachers.

Policies & Procedures: The before and after school extended provision is part of St Raphael's Catholic Primary School. All relevant school and local authority policies therefore apply. Copies of policies are available from the school office and are on the school website. These include the school's safeguarding, behaviour and health and safety policies.

Contacts: All pupils contact details will be taken from your <u>Magic Booking</u> account registration or from the St Raphael's SIMS Database. In addition, school will use text and email to contact parents.